COON CREEK WATERSHED DISTRICT
Request for Board Action

MEETING DATE: November 9, 2015
AGENDA NUMBER: 9
ITEM: Contract for IT Services

POLICY IMPACT: Policy
FISCAL IMPACT: Budgeted

REQUEST
Approve entry into a Shared Service Agreement with Metro-iNet (City of Roseville) for Information Technology Operations and Maintenance Services

BACKGROUND
During development of the 2016 budget for the District the Board was briefed on and encouraged staff to pursue operating details on Metro-iNet.

Metro-iNet is a government cooperative/consortium centered/based in the City of Roseville that provides IT services to local governments (N= approx. 40: including 3 watershed management organizations, approximately 27 cities and numerous fire departments and police departments). The network is now the third or fourth largest network in the state behind the State of Minnesota and U of M.

The major advantages of Metro-iNet are:
1. Cost
2. Government orientation
3. Awareness of strategic investment opportunities in IT to facilitate efficiencies and increase effectiveness
4. Seamless/instantaneous backup

Discussions during the budget process were placed on hold until the District could more clearly define its IT needs and the consortium could forecast 2016 costs. Those are done.

ISSUES/CONCERNS
Contract: Legal and Administration have reviewed and commented on the contract and the consortium has agreed and adopted the suggested changes and clarifications.

Comparing Apple to Apples: Solution Builders service agreement is for 9 computers. Metro-iNet is for 15. Both organizations costs were reduces to a cost per computer before calculating full cost

Costs: Metro-iNet is about half the cost (51%)
OPTIONS

<table>
<thead>
<tr>
<th>Services</th>
<th>iNet (N=15)</th>
<th>SB + Other (N=9)</th>
<th>Difference per service</th>
</tr>
</thead>
<tbody>
<tr>
<td>Active Directory-User Support</td>
<td>1,791</td>
<td>119</td>
<td>1,833</td>
</tr>
<tr>
<td>Computer Support</td>
<td>6,224</td>
<td>415</td>
<td>2,329</td>
</tr>
<tr>
<td>Exchange E-mail</td>
<td>1,608</td>
<td>107</td>
<td></td>
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<tr>
<td>Server Support</td>
<td>3,669</td>
<td>245</td>
<td>2,507</td>
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<tr>
<td>Systems Support</td>
<td>662</td>
<td>44</td>
<td>8,657</td>
</tr>
<tr>
<td>WAN/Internet</td>
<td>600</td>
<td>40</td>
<td>1,680</td>
</tr>
</tbody>
</table>

14,554        970        17,006  1,890       919

RECOMMENDATION
Approve entry into a Shared Service Agreement with Metro-iNet (City of Roseville) for Information Technology Operations and Maintenance Services